

Job Posting

Job Title:	Harm Reduction Worker	Status:	Permanent Full-time (6 Months), Contract
Department:	Housing Services	Union:	Included (CUPE)
Start Rate:	\$25.65/or; Level 3	File No.:	#20-HS-10
No. of Jobs:	One (1)		
Posting Date:	September 9, 2020	Posting Close:	September 25, 2020

Dixon Hall Neighbourhood Services is multi-service agency located in the heart of east downtown Toronto. **For 90 years**, we have been touching the lives of thousands of our community's most vulnerable residents by providing a range of programs and services across every stage of life.

Reporting to the Manager, Housing Services, the Harm Reduction worker works proactively and responsively with clients and the staff team to provide support to clients with persistent alcohol and drug use to improve their quality of life and work towards housing readiness.

Responsibilities

- Assist clients to develop an individualized plan of action with short and long term goals and identify strategies to achieve and maintain housing stability.
- Facilitate referral of clients to specialist, hospital or community resources as appropriate.
- Collaborate with Housing Support workers and other members of the housing shelter and support teams in coordination of support for clients.
- Build partnerships and collaborate with other harm reduction programs in the designation geographic boundaries of DHNS programs
- Assess and assist clients to manage episodic and stable chronic health conditions associated with persistent drug and alcohol use.
- Arrange for referrals including any follow-up appointments and documentation for medical specialists for assigned practitioners.
- Participate in case conferences with tenants as needed.
- Provide educational support to clients regarding emerging and persistent challenges related to addiction.
- Provide supportive and lifestyle counselling and crisis management when indicated.
- Assist clients to navigate the mental health and addictions services to support their success in maintaining their housing.
- Arrange and maintain regular and intermittent times for home visits with clients.
- Accompany clients to appointments, medical, legal, or otherwise where necessary.

- Communicate with Housing Support Worker, RHP Staff, and managers as required.
- Advocate on behalf of clients.
- Inform clients of their rights and responsibilities.
- Maintain up to date case notes, progress reports and client files.

Qualifications

- Relevant post-secondary degree or certificate or equivalent work experience in the field Harm Reduction/Mental Health Support (required).
- Degree or diploma in social services or equivalent experience (required).
- Two years related experience in crisis support, substance use issues, mental health and harm reduction and crisis intervention and counseling skills.
- Demonstrate ability in case management with supportive counseling, strong assessment and in, clinical skills.
- Excellent advocacy skills and application of therapeutic strategies.
- Strong written and verbal English language communication skills; other languages an asset.
- Knowledge of the Mental Health Act, DSM IV, and psychiatric medications.
- Knowledge of best practice guidelines for disorders assessment and treatment.
- Demonstrate knowledge of community agencies and their relevant programs and services.
- Self-directed and independent; ability to work effectively as an inter-disciplinary team and in collaboration with other community professionals.
- Ability to exercise good judgment, flexibility, creativity, and sensitivity to changing client situations and needs.
- Demonstrate application of harm reduction principles and strategies.
- Intermediate level of computer literacy utilizing MS Office applications.
- Experience with case management software an asset.
- Emergency First Aid & CPR certification an asset.
- Crisis Prevention and Intervention training/certification an asset.
- Able to provide a “Clear” or satisfactory Vulnerable Sector Criminal Records Check based on the operational requirements of the program.
- Qualified to legally work in Canada

To apply, please email your resume and cover letter as a single Word or pdf document to hr@dixonhall.org before **Friday, September 25th, 2020 at 4:30 p.m.** quoting File #20-HS-10 in the email “Subject” line.

Dixon Hall Neighbourhood Services is committed to developing an inclusive selection process and work environment. If contacted for an interview, please advise the hiring manager if you require any accommodation during the interview process. The hiring process is governed by Dixon Hall Neighbourhood Services Race Relations and Employment Equity Policies.