

Dixon Hall

2011 Annual Report



One good turn deserves another.

Message from the Executive Director and Board Chair

One good turn deserves another, our theme for 2011, stems from the idea that when you do something good for someone, that individual will in turn do something good for you or someone else. An act of kindness or support that continues and grows. At Dixon Hall, we see evidence of many good turns demonstrated each day. Often these good turns are shared in a language other than English. We regularly hear “thank you” in the following ways: *Merci, Gracias, Obrigada, M goi, Xie xie, Salamat, Khawp khun kha, Cám Ơn, Shukran, Maharaba.*

We see examples daily of good turns that inspire others to act – actions that express appreciation for the kind deeds and support provided by employees and volunteers of Dixon Hall. Sometimes, they may be as simple as:

- Seeing smiles from the parents of a child performing for the first time at our Music School recital,
- Watching participants from the seniors’ program wait to depute at City Council about the importance of our services,
- Getting that phone call from a Dixon Hall Employment Services Centre client telling us about a successful job interview,
- Hearing one of our community youth answer a question about Dixon Hall’s programming, and without hesitation describe how our interventions saved his life,
- Seeing the colourful flyers created by our youth leaders on the dangers of illicit drug use,
- Hearing the laughter, seeing the smiling faces at a luncheon organized by clients to honour a retiring employee.



These are but a few of the countless good turns that took place this past year and that will continue to expand and be repeated time and time again.

As you read through our report, you will learn about more good turns that helped ensure 2011 was once again a successful year for both the agency and our community. We have watched clients flourish and grow, take on new challenges, learn new skills with the support of our staff. We have seen volunteers devote endless time and energy to raise funds for our programs or to help someone learn to read or practice for a job interview or to help our community members celebrate special days. Illustrations reflecting not only that one good turn deserves another but also the core of our work and our mission:

We are community partners in creating opportunities for people of all ages to dream, to achieve and to live full and rewarding lives.

Kate Stark, Executive Director

Vivien Dzau, Board Chair

EMPLOYMENT SERVICES

The **Employment Services Centre** is a free, full service, employment assistance facility designed for all community members.

The **Mill Centre** helps at-risk youth, women overcoming the effects of violence and abuse, native groups, and people who are deaf or hard of hearing gain the carpentry skills they need for real jobs in the construction industry.

The **Regent Park Learning Centre** provides literacy and computer literacy programs to the community. Free childcare is also provided for participants



*“The **Mill Centre** taught me carpentry skills which I now use as employment skills.”*

Mill Centre client

HOUSING, HOMELESSNESS SERVICES

Heyworth House is a 70-bed shelter operating 24 hours a day, 365 days a year. It provides meals and housing support services for men, women and couples.

Through the **Out of the Cold** program, homeless people are guests of various synagogues and churches. Dixon Hall supports over 3,000 volunteers working in this program.

*“If it weren’t for the help I am receiving at **Heyworth House**, I’d be on the street, with no hope for the future.”*

Heyworth House
client



The **Schoolhouse** is a 55-bed overnight ‘wet’ shelter for men, providing counseling and help in finding housing.

Housing Support, Housing Resource Centre and **Harm Reduction** programs help homeless people stabilize their lives and find permanent housing.

“Dixon Hall Music School has given me the chance to learn music when my family couldn’t afford lessons. I love the violin and would never have learned it if it weren’t for Dixon Hall.”

Music School student



The **Music School** is a lively, educational after-school and Saturday program that provides low-cost, private music lessons and the use of instruments to children and youth from the Regent Park and St. Lawrence neighbourhoods.

MY Regent Park is a multi-agency initiative that works to support youth ages 12-17 years in making positive lifestyle choices. We do so by providing mentorship to youth, helping youth to access important community services and programs, and engaging with parents and the broader Regent Park community.

Growing Up Healthy Downtown supports parents and care-givers with children ages 0 to 6 years old. It focuses primarily on families from Regent Park.

NEIGHBOURHOOD PROGRAMS



Summer Day Camp offers a summer to remember for over 100 children, ages 3-12, from Regent Park. Children enjoy games, sports, arts & crafts, camping trips and a breakfast club.

Youth at Risk programs offer anti-violence and life skills training to Regent Park youth, including family support, AIDS education, drug prevention, graffiti beautification, employment and leadership training in a safe space away from drug and gang culture.

Good Food Box, Income Tax & Legal Aid Clinics

Dixon Hall supports the neighbourhood through programs that promote healthy eating, provide free access to legal advice and offer free assistance in filing income tax returns.

Women Immigrant New-comers in Regent Park (WIN-RP) offers an English language circle and settlement services to new immigrants living in Regent Park.



SENIORS SERVICES

The **Health and Wellness Program** for seniors reduces isolation, encourages leadership and creativity, promotes lifelong learning and fosters cultural integration. It does this through weekly activities such as cooking, fitness, art, sewing, bingo and day trips.

Home Support helps local seniors live independently through the provision of grocery shopping, telephone reassurance, friendly visiting, home help and client assistance.

Mandarin Outreach helps newcomers from mainland China, now living in Regent Park, with issues of immigration and integration through services, activities and referrals.

The **Supportive Housing Program** enables seniors from four apartment buildings on The Esplanade to live independently. Personal care, essential homemaking, emergency response and other supports are provided free to eligible seniors.



*"I have always felt lucky to be living in a building where **Dixon Hall's** supportive housing program was in place...This service is invaluable to me and I am sure the other recipients must feel the same way. We are all lucky to have you here."*

Seniors Services client



*"Coming to **Dixon Hall** is what keeps me alive."*

—Grace
Senior Services client for 37 years

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Many thanks to the following supporters who helped Dixon Hall provide vital programs and services for the Community.

Government of Canada

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Industry Canada ✿ Public Health Agency of Canada
Public Safety Canada's National Crime Prevention Centre
Service Canada

Province of Ontario

Employment Ontario ✿ Legal Aid Ontario
Ministry of Health and Long-term Care
Ministry of Training, Colleges and Universities
Toronto Central Local Health Integration Network

City of Toronto

Children's Services ✿ City Planning Division
Employment & Social Services
Shelter, Support & Housing Administration ✿
Social Development, Finance & Administration ✿ Toronto Arts Council

United Way Toronto

Ways to give...

- In the mail
- Online
- Attend an event
- Third party events
- Monthly donations
- Annual giving
- Make a bequest
- Send a card

For information on how you can give to Dixon Hall please contact us at Fundraising@dixonhall.org or call us at 416-956-4949 ext 210.

2011 Statement of Operations

Year ended December 31, 2011

	2011	2010
Revenue		
Grant revenue - City of Toronto	4,063,165	4,043,839
Grant revenue - Province of Ontario	1,636,844	1,644,806
Grant revenue - Federal Government	1,125,249	766,051
Donations and fundraising - Operating fund	813,150	814,570
United Way of Greater Toronto	589,889	593,642
User fees	389,520	521,270
Amortization of deferred contributions	181,307	187,344
Interest - Operating fund	869	1,115
Interest - Restricted fund	730	415
	<u>8,800,723</u>	<u>8,573,052</u>
Expenses		
Salaries	5,025,522	4,943,199
Benefits	1,182,418	1,155,312
Social and educational programs	739,885	695,930
Premises	596,370	533,576
Food services	511,859	503,512
Administration	281,492	300,381
Amortization	253,523	228,956
Professional fees	108,684	106,311
Fundraising	64,029	52,201
Interest and bank charges	31,817	47,895
	<u>8,795,599</u>	<u>8,567,273</u>
Excess of revenue over expenses	<u>5,124</u>	<u>5,779</u>

2011 Board of Directors

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Debra Dineen

Elliott Jacobson

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Honorary Board Member

Order of Dixon

On Dixon Hall's 80th anniversary, we recognized people whose tremendous gifts of time, money or expertise, have made a significant difference to the work of Dixon Hall. The Order of Dixon is our highest honour and we acknowledge the special contributions of a few individuals annually.

2011 Recipients

Pat Bearclaw

Peter Halsall

2010 Recipients

Pat MacKay

Barbara Volk

2009 Recipients

Neil Clarke

Barbara Dixon

Patrick Gossage

Bill & Cathy Graham

Steve Hudson

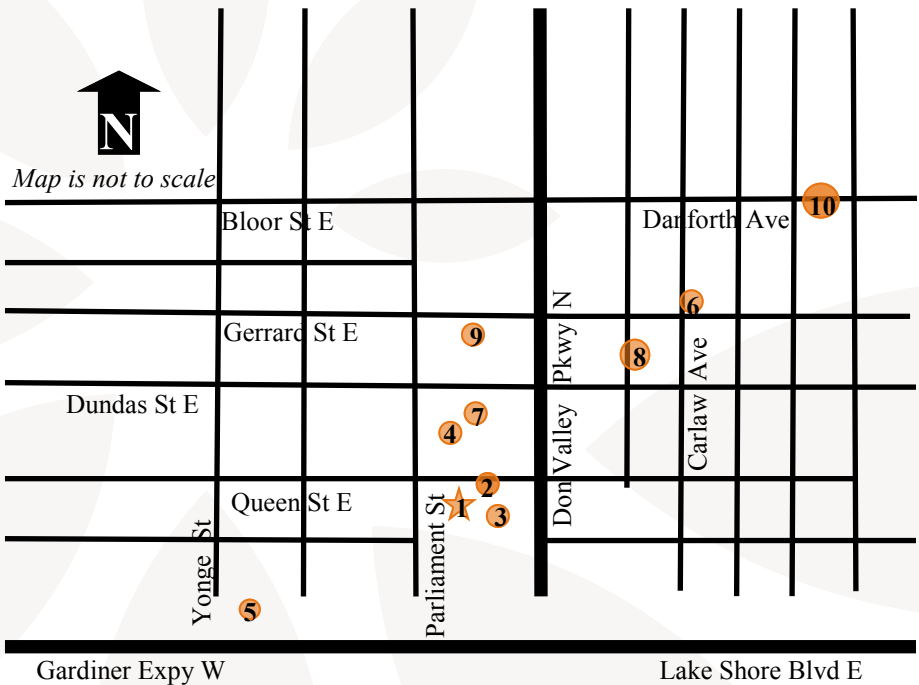
Tony Minard

Robert Patillo

Ada Slaight

Gary Slaight

Dixon Hall in the Community



Service locations:

Head Office

58 Sumach Street

Employment Centre

489 Queen Street East, 3rd Floor

30 St. Lawrence

4 Harm Reduction

14 Blevins Place

5 Seniors Supportive Housing

85 The Esplanade

6 The Mill Centre

449 Carlaw Avenue

Youth Centre

44 Blevins Place

8 MY Regent Park

312 Broadview Ave.

Regent Park Learning Centre

417 Gerrard St East

10 Heyworth House and Out of the Cold

2714 Danforth Avenue



Mission Vision Values

Mission: We are community partners in creating opportunities for people of all ages to dream, to achieve and to live full and rewarding lives

Vision: Good jobs, good health, safe shelter, vibrant cultures, strong community

Values: At Dixon Hall, we value people. Because we value people, we value: Respect, Caring and Compassion, Integrity, Accountability, Equity and Accessibility, Second Chances, Dreams and Possibilities

For more information on Dixon Hall's programs and services
visit our website at www.dixonhall.org



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Dixon Hall



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