

Job Posting

Job Title:	Harm Reduction Worker	Status:	Long-Term, Contract (6 months)
Department:	Housing Services, Hotel Programs	Union:	Included (CUPE Local 2497)
Salary:	Start rate: \$26.03/hr Job rate: \$26.92/hr	File #	#21-HS-30
Posting Date:	November 5 th , 2021	Posting Close	December 2, 2021

Dixon Hall Neighbourhood Services (DHNS) is a multi-service agency located in the heart of east downtown Toronto committed to realizing the vision of a city where everyone thrives. Since 1929, we have been touching the lives of thousands of our community’s most vulnerable residents by providing a range of programs and services across every stage of life. We create lasting solutions to end poverty, social injustices, and isolation in Toronto. We value respect, diversity, integrity, care, compassion, and accountability.

Reporting to the Manager of Shelters and Shelter Programs, the Harm Reduction worker works proactively and responsively with clients and the staff team to provide support to clients with persistent alcohol and drug use to improve their quality of life and work towards housing readiness.

Responsibilities:

- Assist clients to develop an individualized plan of action with short- and long-term goals and identify strategies to achieve and maintain housing stability.
- Facilitate referral of clients to specialist, hospital, or community resources as appropriate.
- Collaborate with Housing Support workers and other members of the housing shelter and support teams in coordination of support for clients.
- Build partnerships and collaborate with other harm reduction programs in the designation geographic boundaries of DHNS programs
- Assess and assist clients to manage episodic and stable chronic health conditions associated with persistent drug and alcohol use.
- Arrange for referrals including any follow-up appointments and documentation for medical specialists for assigned practitioners.
- Provide educational support to clients regarding emerging and persistent challenges related to addiction.
- Provide supportive and lifestyle counselling and crisis management when indicated.
- Accompany clients to appointments, medical, legal, or otherwise where necessary.
- Communicate with Housing Support Worker, RHP Staff, and managers as required.
- Advocate on behalf of clients and inform clients of their rights and responsibilities.

- Maintain up to date case notes, progress reports and client files.

Qualifications:

- Relevant post-secondary degree or certificate or equivalent work experience in the field Harm Reduction/Mental Health Support (required).
- Degree or diploma in social services or equivalent experience (required).
- Two years related experience in crisis support, substance use issues, mental health and harm reduction and crisis intervention and counseling skills.
- Demonstrate ability in case management with supportive counseling, strong assessment and in, clinical skills.
- Demonstrate application of harm reduction principles and strategies.
- Excellent advocacy skills and application of therapeutic strategies.
- Strong written and verbal English language communication skills; other languages an asset.
- Knowledge of the Mental Health Act, DSM IV, and psychiatric medications.
- Knowledge of best practice guidelines for disorders assessment and treatment.
- Demonstrate knowledge of community agencies and their relevant programs and services.
- Self-directed and independent; ability to work effectively as an inter-disciplinary team and in collaboration with other community professionals.
- Emergency First Aid & CPR certification an asset.
- Crisis Prevention and Intervention training/certification an asset.
- Able to provide a “Clear” or satisfactory Vulnerable Sector Criminal Records Check based on the operational requirements of the program.
- MUST be qualified to legally work in Canada.
- MUST be fully vaccinated (two (2) doses) against COVID-19 with a vaccine that has been approved for use in Canada.

To apply, please email your resume and cover letter as a single Word or PDF document to hr@dixonhall.org before **November 19th, 2021 at 4:30pm** quoting Job ID **#21-HS-30** in the email “Subject” line.

Dixon Hall Neighbourhood Services is committed to developing an inclusive selection process and work environment. If contacted for an interview, please advise the hiring manager if you require any accommodation during the interview process. The hiring process is governed by Dixon Hall Neighbourhood Services Race Relations and Employment Equity Policies.