

Job Posting

Job Title:	Harm Reduction Worker (Outreach)	Status:	Temporary, (6 Month) Contract
Department:	Housing Services	Union:	Included (CUPE Local 2497)
Salary:	Start rate: \$26.03/ hr	File #	#22-HS-01
Posting Date:	January 19 th , 2022	Posting Close	February 2 nd , 2022

Dixon Hall Neighbourhood Services (DHNS) is a multi-service agency located in the heart of east downtown Toronto committed to realizing the vision of a city where everyone thrives. Since 1929, we have been touching the lives of thousands of our community's most vulnerable residents by providing a range of programs and services across every stage of life. We create lasting solutions to end poverty, social injustices, and isolation in Toronto. We value respect, diversity, integrity, care, compassion, and accountability.

Reporting to the Manager, Community Development, the Harm Reduction Worker (Outreach) will work proactively and responsively with clients, staff teams, peers and community members to support community members living with persistent alcohol and drug use to maintain their housing and improve their quality of life while working with team members to diminish challenging behaviours in the Downtown East (DTE).

Responsibilities

- Provide individual and group support to homeless, formerly homeless, and community members of the DTE who are marginally housed people using an empathic harm reduction approach.
- Provide outreach to potential program participants.
- Assist tenants to develop individualized plans of action with short and long term goals and identified strategies to achieve and maintain housing stability.
- Facilitate referral of tenants to specialist, hospital or community resources, as appropriate.
- Arrange for referrals, including any follow-up appointments, and documentation for medical specialists for assigned practitioners.
- Assess and assist tenant to manage episodic and stable chronic health conditions associated with persistent drug and alcohol use.
- Provide educational support to tenants regarding emerging and persistent challenges related to addiction.
- Provide supportive and lifestyle counselling and crisis management when indicated.
- Assist tenants to navigate the mental health and addictions services to support their success in maintaining their housing.
- Arrange and maintain both regular and intermittent times for home visits with tenants.
- Accompany tenants to appointments, medical, legal, or otherwise, when necessary.
- Advocate on behalf of tenants.
- Maintain up to date case notes, progress reports and tenant files.
- Compile monthly statistical data and submit reports based on this data.

Qualifications:

- Relevant post-secondary degree or certificate or equivalent work experience in the field Harm Reduction/Mental Health Support (required).
- Degree or diploma in social services or equivalent experience (required).
- Demonstrated experience working with homeless, formerly homeless, and marginally housed people.
- Minimum of two (2) years related experience in crisis support, substance use issues, mental health and harm reduction and crisis intervention and counseling skills.
- Demonstrate ability in case management with supportive counseling, strong assessment and in, clinical skills.
- Experience writing reports and maintaining statistical program data.
- Excellent advocacy skills and application of therapeutic strategies.
- Valid Ontario Class G driver's license.
- Clean driver's abstract that has been obtained within the last three months.
- Strong written and verbal English language communication skills; fluency in additional languages will be considered an asset.
- Knowledge of the Mental Health Act, DSM IV, and psychiatric medications.
- Knowledge of best practice guidelines for disorders assessment and treatment.
- Demonstrate knowledge of community agencies and their relevant programs and services.
- Self-directed and independent; ability to work effectively as an inter-disciplinary team and in collaboration with other community professionals.
- Ability to exercise good judgment, flexibility, creativity, and sensitivity to changing client situations and needs.
- Demonstrate application of harm reduction principles and strategies.
- Flexibility in working hours with occasional travel within the City of Toronto.
- Intermediate level of computer literacy utilizing MS Office applications.
- Emergency First Aid & CPR certification an asset.
- Crisis Prevention and Intervention training/certification an asset.
- Able to provide a "Clear" or satisfactory Vulnerable Sector Police Check as determined by the operational requirements of the program.
- MUST be qualified to work in Canada legally for the employer.
- MUST be fully vaccinated (two (2) doses) against COVID-19 with a vaccine that has been approved for use in Canada.

To apply, please email your resume and cover letter as a single Word or PDF document to hr@dixonhall.org before **February 2nd, 2022 at 4:30pm** quoting Job ID **#22-HS-01** in the email "Subject" line.

Dixon Hall Neighbourhood Services is committed to developing an inclusive selection process and work environment. If contacted for an interview, please advise the hiring manager if you require any accommodation during the interview process. The hiring process is governed by Dixon Hall Neighbourhood Services Race Relations and Employment Equity Policies.