

### Job Posting

<b>Job Title:</b>	Family Support Worker	<b>Status:</b>	Full-time
<b>Department:</b>	Children and Youth	<b>Union:</b>	Included (CUPE)
<b>Salary:</b>	Level 3 \$26.42/hr	<b>File #</b>	22-C&Y-09
<b>Posting Date:</b>	November 24, 2022	<b>Posting Close</b>	December 8, 2022

**Dixon Hall Neighbourhood Services (DHNS)** is a multi-service agency located in the heart of east downtown Toronto committed to realizing the vision of a city where everyone thrives. Since 1929, we have been touching the lives of thousands of our community's most vulnerable residents by providing a range of programs and services across every stage of life. We create lasting solutions to end poverty, social injustices, and isolation in Toronto. We value respect, diversity, integrity, care, compassion, and accountability.

Reporting to the Manager, Children and Youth, the Family Support Worker (FSW) is responsible for providing informal support to children and youth in the community by planning and implementing effective and engaging programs for parents/adults who are parenting youth, and by mentoring and coaching youth and their families. The FSW is also responsible for working collaboratively with Youth Workers and partner agencies to provide effective support to the youth community of Regent Park.

### RESPONSIBILITIES

- Work with youth and their families to acquire and maintain needed services, resources, and supports
- Develop, deliver, and maintain effective working relationships with key supports and resources in the community
- Mentor parents and provide informal confidential support
- Support parents to develop skills in managing peer and adult relationships, health, education, sexuality, and drug use
- Provide support to youth by directing them to workshops, formal and informal services
- Plan and implement successful and effective programs for parents
- Facilitate workshops and activities, including creative and informative overnight excursions and retreats
- Refer youth who require more formal and/or intensive supports to appropriate services to meet their needs

- Maintain accurate program records, individual family service plans, and statistics; prepare required reports
- Plan, market and facilitate workshops and activities that broaden participants social and professional networks.

## **QUALIFICATIONS**

- Degree in Social Work/Social Sciences or a college diploma in Social Services or at least 3 years' experience working with youth in community settings
- 3-4 years of parent engagement experience along with experience working with youth from diverse ethno-cultural, socio-economic backgrounds and leadership experience such as youth mentoring and/or volunteering
- Demonstrable understanding and knowledge of issues facing youth at risk, and most specifically young women and girls
- Experience with casework process, including needs assessments, referrals, case management and follow-ups
- Knowledge and experience with the youth justice system, child welfare system, employment, housing, and mental health systems
- Experience working in diverse settings with staff, clients and volunteers who are from different ethno-racial backgrounds.
- Strong verbal and written English language communication skills; fluency in French is an asset.
- Computer literacy utilizing MS Office applications with proficiency in word processing, spreadsheet, database, and presentation software applications
- Must have excellent communication, teamwork, leadership and advocacy skills and the ability to work independently
- Must be able to work evening hours, weekends, and overnights
- G Class drivers license will be considered an asset
- MUST be qualified to work in Canada legally for the employer.
- Able to provide a Vulnerable Sector Screening check with a 'Clear' or satisfactory result that meets the operational requirements of the agency.
- MUST be fully vaccinated (two [2] doses) against COVID-19 with a vaccine that has been approved for use in Canada

To apply, please email your resume and cover letter as a single Word or PDF document to [hr@dixonhall.org](mailto:hr@dixonhall.org) by **December 8, 2022 at 4:30 P.M.** quoting File **#22-C&Y-09** in the email "Subject" line.

Dixon Hall Neighbourhood Services is committed to developing an inclusive selection process and work environment. If contacted for an interview, please advise the hiring manager if you require any accommodation during the interview process. The hiring process is governed by Dixon Hall Neighbourhood Services Race Relations and Employment Equity Policies.