

ANNUAL REPORT 2025-26

BUILDING MEANINGFUL CHANGE, TOGETHER



LAND
ACKNOWLEDGEMENT

We acknowledge that Dixon Hall’s programs and offices sit on the traditional territory of many nations, including the Mississaugas of the Credit, the Anishnabeg, the Chippewa, the Haudenosaunee and the Wendat peoples, and is now home to many diverse First Nations, Inuit, and Métis peoples.

We also acknowledge that Tkaronto, now known as Toronto, is covered by Treaty 13 with the Mississaugas of the Credit and the Williams Treaties signed with multiple Mississaugas and Chippewa bands.

ANCESTRAL
ACKNOWLEDGEMENT

We all share our connection to the treaties that shape our nation, whether we arrived as settlers, immigrants, or newcomers in this current generation or in generations long past. It’s important to recognize that some among us have ancestral roots tied to the involuntary migration of the Trans-Atlantic Slave trade.

Therefore, we also extend our respect and recognition to the ancestors of African Origin and Descent, honouring their enduring legacy.



OUR
HISTORY

KEY MILESTONES INCLUDE:

- **1929:** Establishment and Incorporation of Dixon Hall Mission
- **1930:** Begins operating as a soup Kitchen
- **1958:** Becomes a member of the United Way
- **1970:** Shifts focus towards program expansion & community involvement
- **1978:** Music School becomes a year round program
- **1999:** Takes over operations for the Schoolhouse Shelter
- **2001:** Opens Heyworth House shelter on Danforth St.
- **2003:** Provides services for Out of the Cold programs across Toronto
- **2014:** Merges with Mid-Toronto Community Services to become Dixon Hall Neighbourhood Services
- **2016:** Bill Graham Youth Centre Work Begins
- **2020s:** Pandemic Response, Digital Transformation and the Expansion of Supportive Housing
- **2024-25:** Inauguration of 65 Dundas Street, 41 Rose and 504-508 Parliament Street

Founded in 1929, Dixon Hall began as a small mission providing essential services to Downtown East Toronto. Over the years, we have evolved to meet the changing needs of our community.

Dixon Hall is a multi-service, charitable organization committed to empowering the lives of the most vulnerable, marginalized and at-risk communities. We deliver a wide range of comprehensive programs in deeply affordable/ supportive housing, shelter, employment, settlement, youth services, seniors’ services, and music education. We support help individuals overcome barriers to stability and well-being. By addressing critical social challenges and fostering connections, we create community impact, building a more inclusive and resilient city for all.

OUR MISSION

To create lasting solutions to end poverty, social injustices, and isolation in Toronto by providing comprehensive, accessible, and innovative services.

OUR VISION

A city where everyone has the opportunity to thrive and reach their full potential, free from barriers and inequities.



BOARD OF DIRECTORS

Cameron Scrivens
Board Chair

Donna Meyers
Secretary

Martin Hubbes
Treasurer

Matthew Carroll
Director

Genevieve Eccleston
Director

Susanne Gossage
Director

Jordana Greenberg Rae
Director

Kelly Lawless
Director

Dave Mun
Director

Charlene Theodore
Director

LEADERSHIP TEAM



Janet Lambert
Interim CEO



Feroz Ahmed
Director,
Human Resources



Christine Chow
Director,
Seniors' Services



Devin Idippily
Acting Director,
Finance



Faisal Ikram
Director, Marketing &
Communications



Fahim Karmali
Director, Real Estate &
Property Management



Trevlyn Kennedy
Director,
Children & Youth



Bob McKittrick
Director,
Music School



Katie R. Rock
Director,
Development



Haydar Shouly
Director,
Housing Services



Fulya Vekiloglu
Director Employment and
Settlement Services

A Message From the Board Chair and Interim Chief Executive Officer

At Dixon Hall, we believe meaningful change begins with understanding the complex and interconnected realities facing individuals and communities, and creating pathways to stability, and opportunity.

This year's Annual Report reflects our continued commitment to building stronger foundations through housing, employment, food security, youth programs, settlement services, and opportunities for talent development and belonging. As we navigated a year of transition and reflection, we remained focused on working alongside our community to create pathways to stability, opportunity, and dignity for all.

This commitment is reflected in this Annual Report's theme; *"Building Meaningful Change, Together"*. "Building" represents the homes, spaces, programs, and services that create foundations for a stronger future. "Meaningful Change" reflects the lasting impact we strive to achieve by removing barriers and creating opportunities. And "Together" recognizes that this work is made possible through the collective efforts of our staff, volunteers, supporters, donors, funders, community partners, and the people we serve.

We continued to expand our commitment to creating safe and inclusive communities, opening new supportive housing sites at 504–508 Parliament Street and 41 Rose Avenue, while advancing the transformation of 65 Dundas Street. Once complete, 65 Dundas will provide homes for 280 individuals, making it the largest shelter-to-housing conversion ever undertaken. More than places to live, these spaces foster dignity, and the opportunity for people to build a future.

Across our programs, Dixon Hall supported thousands of people through services designed to address immediate needs while creating long-term pathways to opportunity. We supported more than 300 individuals with supportive housing, provided over 66,880 bed nights through shelter and respite services, supported 1,600 clients through Employment Services, and helped more than 1,000 newcomers settle and build new lives in Canada.

Through the Building Leaders Out of Community Kids (BLOCK) program, 300 youth received individualized supports, while our Music School delivered more than 11,500 subsidized lessons, expanding access to creativity and connection. Through our food security programs, we provided more than half a million meals across Downtown East Toronto, including over 65,000 Meals on Wheels deliveries supporting seniors and individuals with limited mobility.

These achievements reflect what is possible when a community comes together around a shared vision of inclusion, equity, and opportunity. As we look ahead, Dixon Hall remains committed to building meaningful change, together strengthening the foundations that allow individuals and communities to thrive. We will continue to build on our legacy of service, deepen partnerships, and create innovative solutions that respond to the evolving needs of our communities.

We are deeply grateful to our staff, volunteers, funders, donors, partners, community members, and the people we serve whose dedication and collaboration make this work possible every day.

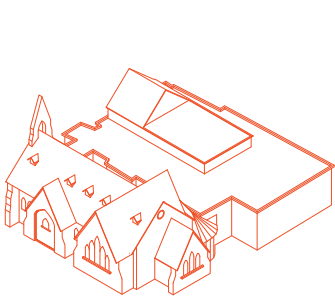
Together, we will continue to build stronger communities, create lasting impact, and advance a future rooted in dignity, inclusion, and opportunity for all.

Sincerely,

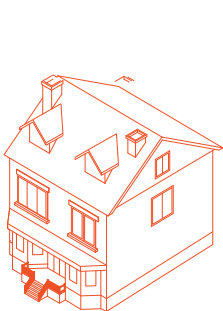
Cameron Scrivens
Chair, Board of Directors

Janet Lambert
Interim CEO

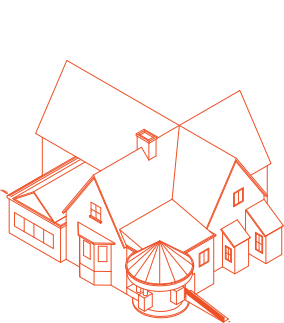
OUR OPERATING ENVIRONMENT



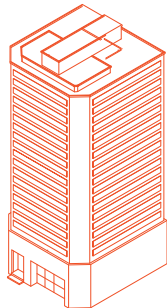
A 188 Carlton Ave ●●●●●
Seniors' Support - Respite Care, Telephone Reassurance, Community Transportation.



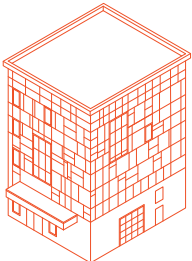
B 190 Carlton Ave ●
Staff Support and Employee Relations.



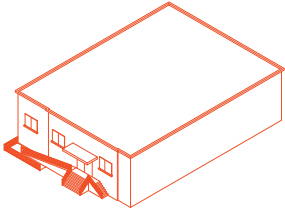
C 192 Carlton Ave ●●●
Meals on Wheels provides a variety of nutritious food options that are delivered to an individual's home by friendly, caring volunteers. Many special diets can be accommodated.



D 65 Dundas St ●
92 supportive housing units already operating and 188 housing with support units coming online circa November 2025.



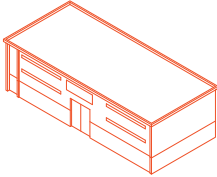
E 51 Wyatt Ave ●
Children and Youth Camps, Parent Engagement & Support, Sport, Recreation, & Mentorship, Supporting At-Risk & Vulnerable Youth, Supporting Girls & Young Women, Youth Leadership & Community Events, Music School & B.L.O.C.K Project.



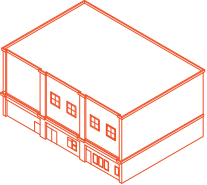
F 58 Sumach Ave ●●●●●
New Community Hub for integrated client support and food services. Services offered: Assistance with job-seeking, Employers seeking support to find candidates, Youth Incubator Program, Better Food Work, Wrap Around Program, Skills for Success for Women, Literacy & Basic Skills (LBS). Housing Services offered: Food Programming.



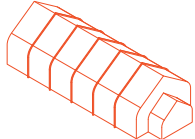
G 349 George St ●
Shelter & Respite Services



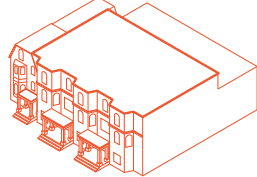
H 354 George St ●
Shelter & Respite Services



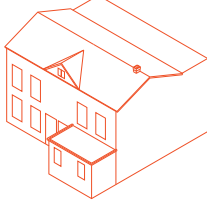
I 2714 Danforth Ave ●
Shelter & Respite Services



J 351 Lakeshore Blvd E ●
Shelter & Respite Services



K 504-508 Parliament St ●
Supportive housing site



L 41 Rose St ●
Supportive housing site

2025-2026 IN REVIEW

**OVER
550,000
MEALS**

PROVIDED
ACROSS ALL
PROGRAMS

**66,880+
NIGHTS
OF SAFE
SHELTER**

ACROSS DIXON
HALL SHELTERS

**65,110
MEALS ON
WHEELS
DELIVERED**

**11,512
SUBSIDIZED
MUSIC
LESSONS**

THROUGHOUT
THE YEAR

**7,448
RIDES FOR
SENIORS**

TO MEDICAL,
THERAPY,
AND SOCIAL
APPOINTMENTS

**OVER 1600
CLIENTS**

SUPPORTED
THROUGH
**EMPLOYMENT
SERVICES**

1322

SENIOR CLIENTS
SUPPORTED

1067

NEWCOMERS
SUPPORTED

1000+

YOUTH
SUPPORTED

**94
CLIENTS
MOVED**

FROM DIXON
HALL SHELTERS
TO HOUSING

**460+
CLIENTS**

SUPPORTED TO
MAINTAIN THEIR
HOUSING

**155
YOUTH**

SECURED
EMPLOYMENT
OR PAID
LEADERSHIP
DEVELOPMENT
OPPORTUNITIES

**120
REFUGEES**

SUPPORTED IN
OBTAINING
PROTECTED
PERSON STATUS



"The compassion they showed meant so much to me. I've been through addiction, abuse, incarceration, homelessness, and loss...but I'm still here. I don't want to slow down. I don't want to fade away. I have so much more to give."

— Lin*, 65 Dundas Tenant



"I came in with passion and curiosity, but I'm leaving with confidence, skill, and a whole new level of belief in myself. This journey wasn't just about learning recipes, it was about discovering creativity, building resilience, and finding joy in every step. The support, encouragement, and genuine care from the instructors made the experience both empowering and fun. A heartfelt thank you to the incredible teams at The Dixon Hall."

— Malik*, Next Step Culinary Program Participant

"Every day there's something I'm interested in attending, I love Tai Chi & the Tech Lounge. Tech classes provides de-stressing on the spot satisfaction, because the little things I'm hesitating on get revolved. The tech volunteer knows Mac computers, which I bring every week, and I'm so grateful. The Community Advisory Group group is also important...imagine, they want to know what I think".

— Jen*, Seniors Services Client



"I love that everyone is very inclusive and makes everyone feel welcome, no matter the age or where they came from."

— Sierra*, BLOCK Youth Participant

"I love the programs; it gets me out of the house. It helps out for everyone. Without the programs, I would be lost. I love Community kitchen; we get to cook new foods. If the programs didn't run; I wouldn't have a place to go to; I'm at Dixon Hall every day."

— Praj*, Food program client

*Names changed for privacy

HOUSING

Access to affordable and supportive housing remains one of Toronto's most urgent challenges.

Many people experiencing homelessness faced complex physical health, mental health, and social barriers that made maintaining housing difficult.

More than **8 out of 10 people** experiencing homelessness report having a chronic health condition.¹

Over **100,000 active households** on the waiting list for rent-geared-to-income (RGI) social housing in Toronto in 2026.²

All tenants housed at Dixon Hall had a history of chronic homelessness, demonstrating the critical need for safe, stable, and permanent housing for people experiencing the greatest barriers to housing.

460+

clients supported to maintain their housing

94

clients were moved from shelter to housing

196

clients supported to live independently through daily living assistance and enhanced housing supports.

95%

of clients have been stably housed for 1 year or longer since moving in

Building for Community Needs

This year Dixon Hall opened four new supportive housing sites at 504-508 Parliament Street and 41 Rose. Building meaningful change means building the infrastructure, relationships, and supports that empower tenants to find stability.

504-508 Parliament received the 2026 Peggy Kurtin Award for Excellence in Restoration from the Cabbagetown Preservation Association.

"This remarkable project demonstrates how thoughtful heritage restoration can preserve the architectural character of Cabbagetown while supporting contemporary community needs."

— Cabbagetown Preservation Association

This year, 65 Dundas began its second phase expanded to house and provided wraparound services 144 individuals, with tenancing reaching 280 individuals by the end of 2026. Wraparound supports include over 20 on-site supports including food bank, mental health support, recreational programming, skills building, pet care, HIV/AIDs testing supplies, and harm reduction services."

¹St. Michael's Hospital. "85 percent of homeless people have chronic health conditions." ScienceDaily. ScienceDaily, 24 August 2011. <www.sciencedaily.com/releases/2011/08/110824122906.htm>

²City of Toronto. Social Housing Waiting List Reports, 2026, www.toronto.ca/city-government/data-research-maps/research-reports/housing-and-homelessness-research-and-reports/social-housing-waiting-list-reports/.



BUILDING STABILITY, RESTORING DIGNITY

Todd's * life suddenly changed when he lost his job, family connection, and found himself navigating the shelter system while facing serious health challenges. Todd was diagnosed with stomach cancer while living in shelters, and Todd often felt the stigma associated with homelessness.

"Living in shelters for years, sometimes you feel like people treat you like you don't belong," Todd shared. "You feel judged by the public and even by police sometimes."

Despite these hardships, Todd continued to persevere, eventually securing permanent housing at 65 Dundas.

"Now I feel a sense of freedom and security living at 65 Dundas," Todd says.

"Staff treat me with respect. Being around positive people really helps my morale."

"Life is not easy. I've lost many friends. So many people died because they never had housing."

With stable housing and respectful support, individuals like Todd can regain a sense of dignity, safety, and hope for the future.

*Name changed for privacy.

SHELTER & RESPITE

The 2025 Point-in-Time Count estimates over 12,000 people are experiencing homelessness in Toronto³.

Unsheltered people experience increased risk for violence, injury, and death, which is why Dixon Hall Shelter and Respite Services provide a safe place to stay. As an entry point to a broader continuum of care, these services help build meaningful change by connecting people to case management, health supports, and pathways toward housing.

This year, Dixon Hall operated the following warming centres:

- 12 Holmes Ave.
- 81 Elizabeth St.
- 349 George St.
- Jimmie Simpson Recreation Centre Surge Site

BUILDING NEW BEGINNINGS, TOGETHER

When Marvin* came to Dixon Hall's shelter after incarceration, he was grieving deep personal losses, following the death of his sister. At what he described as "rock bottom," he knew he needed stability before he could begin rebuilding.

With support from Dixon Hall's housing programs, Marvin worked hard to secure a home of his own. Having his own front door has given him dignity, peace, and a foundation for healing. Today, Marvin is reconnecting with his son and beginning a new chapter.

*Name changed for privacy.



Dixon Hall's three warming centres and one surge site provide lifesaving services throughout the winter.

Despite being only making up 0.5% of the population⁴, people experiencing homelessness account for 25% of all hypothermic injuries and 20% of hypothermic deaths.⁵

³ City of Toronto. 2025 Point-in-Time Count and 2024 Street Needs Assessment: Key Highlights. City of Toronto, Apr. 2026, <https://www.toronto.ca/wp-content/uploads/2026/04/9042-2024-2025-SNA-Key-Highlights.pdf>.
⁴ City of Toronto. 2025 Point-in-Time Count and 2024 Street Needs Assessment: Key Highlights. City of Toronto, Apr. 2026, <https://www.toronto.ca/wp-content/uploads/2026/04/9042-2024-2025-SNA-Key-Highlights.pdf>.
⁵ Zhang, Paige, Kathryn Wiens, Ri Wang, Linh Luong, Donna Ansara, Stephanie Gower, Kate Bassil, and Stephen W. Hwang. 2019. "Cold Weather Conditions and Risk of Hypothermia Among People Experiencing Homelessness: Implications for Prevention Strategies" International Journal of Environmental Research and Public Health 16, no. 18: 3259. <https://doi.org/10.3390/ijerph16183259>

FEEDING DOWNTOWN EAST

This year, across all programs Dixon Hall provided over 550,000 meals. Food is both an immediate support and a point of connection, helping people access nourishment, dignity, and community in the same place.



Dixon Hall operates three foodbanks, serves community dinners and breakfasts, and delivers food hampers to clients five days a week.

690 baskets of fresh fruits and vegetable provided to community members through the **Our Fair Share Farmers' Market**, a Pay-What-You-Choose market.

The Meals on Wheels program also delivers nutritious meals seven days a week to seniors and adults with disability or limited mobility. In addition to bringing food, volunteers also bring warmth, creating vital points of connection and combatting social isolation.

Achieving food security is more than food availability, it also means that food is accessible and the food meets the nutritional needs and the cultural, dietary, and religious preferences of the community.

⁶ Statistics Canada. Table 13-10-0834-01 Food insecurity by economic family type DOI: <https://doi.org/10.25318/1310083401-eng>
⁷ Charlebois, Sylvain, et al. The Canadian Food Sentiment Index, Volume 2, no. 1, Agri-Food Analytics Lab, Dalhousie University, and Caddle, Nov. 2025.



Through hands-on cooking education, **FoodFit** supports older adults living on low incomes and facing health barriers to build skills, confidence, and healthier routines that contribute to long-term well-being.



JEANNE'S STORY: LIFELONG LEARNING AT DIXON HALL

"With food prices being what they are today, learning how to turn simple ingredients into a great meal is a skill that really helps. What I enjoy most isn't just the food we made, but the atmosphere in the kitchen. It's a great feeling to get together, pick up some new techniques, and share a few laughs while we work. It's more than just a class; it's a time to connect and learn something useful that I can use every day. It's made a real difference in how I look at my kitchen being able to make different meals."

EMPLOYMENT SERVICES

Dixon Hall’s Employment Services play a critical role in helping individuals overcome complex and systemic barriers to meaningful work.

Recognizing that each client’s journey is unique, we provide personalized, one-on-one support tailored to individual goals, strengths, and challenges.

Employment Services builds meaningful change together by supporting clients to grow their confidence, strengthen economic stability, and move toward meaningful opportunity.



EMPOWERED BY EMPLOYMENT SERVICES

“Thanks to the foundational skills and renewed confidence instilled by my advisor and Dixon Hall team, I successfully secured a position in my field. I cannot recommend Dixon Hall Employment Services highly enough. They are more than just a service; they are a community that empowers you to succeed.”
— Mark, Employment Services Client

Dixon Hall offers training program to address common barriers that clients face such as lack of relevant experience and digital literacy.

48 adult learners supported in strengthening foundational literacy, numeracy, and digital skills through the Get SET (Skills, Education and Training) program

Our Next Step Culinary Horizons program, which is implemented in collaboration with George Brown College, trained 46 participants, 91.3% of whom came from underserved populations.

97.8% graduation rate

54.3% secured employment post program, with employment outcomes continuing to increase since the close of the fiscal year. This reflects the ongoing impact of post-program employment supports and employer partnerships.

SETTLEMENT SERVICES

“From the very beginning when you assisted me with my work permit application, to the final step of obtaining my permanent residency, you have been a constant source of guidance and encouragement. Your expertise and dedication made what could have been a confusing and stressful journey so much smoother. Because of your assistance, I am now a permanent resident of Canada, and I can’t thank you enough for helping me achieve this life-changing goal.”
– Miguel*, Settlement Services client

*Name changed for privacy.

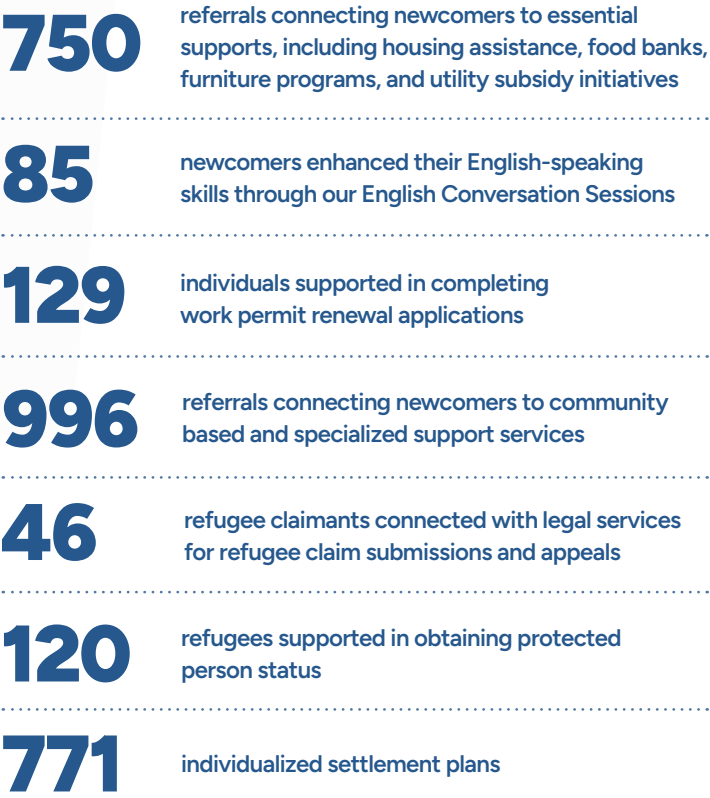


THIS YEAR DIXON HALL ACHIEVED 136% OF OUR ANNUAL SERVICE TARGET.

Downtown East Toronto is one of Canada’s most diverse communities, creating both opportunities and unique needs that Dixon Hall’s Settlement Services help address.

Dixon Hall helps newcomers to build stability and belonging in Toronto through support navigating new systems and connecting clients to resources for housing, employment, legal, language, and community supports.

Through our settlement services, Dixon supported 1,067 newcomers with 2,883 service interactions.





SENIOR SERVICES

Seniors in Toronto often struggle to find suitable, affordable housing with accessibility features, creating risk of injury.

Dixon Hall's Assisted Living program builds meaningful change in the lives of older adults and their families by supporting them to age in place.

14,776

Assisted Living Resident Days supporting clients with access to health care, transportation, social supports, and homemaking free of cost

7,448

rides to medical, therapy, and social appointments

2,215

case management hours providing wellness support

BUILDING COMMUNITY WITH SENIORS SERVICES

Social interaction supports overall physical, mental and emotional health and helps maintain brain health.

Nearly one in five Canadian seniors aged 65 and older reported experiencing loneliness⁸.

Seniors Services at Dixon Hall also offer extensive programming to combat social isolation and support wellbeing.

1,322

clients supported

21,750

activity hours

For seniors, using technology is strongly associated with lower loneliness, better health, and a higher quality of life.⁹

73% of seniors need help learning new devices¹⁰.

Dixon Hall provided 268 hours of technology support, helping seniors maintain their independence and enhance their quality of life.

he MIRA | Dixon Hall Centre is a partnership between the McMaster Institute for Research on Aging (MIRA) and Dixon Hall. Combining Dixon Hall's experience supporting Toronto's Downtown East community with MIRA's network of aging research experts, the Centre works to address challenges facing older adults in Canada, including mobility, social isolation, and housing.

⁸ Md Kamrul Islam and Heather Gilmour. "Immigrant status and loneliness among older Canadians" Statistics Canada, 2023, <https://www.doi.org/10.25318/82-003-x202300700001-eng>

⁹ Chopik, William J. "The Benefits of Social Technology Use Among Older Adults Are Mediated by Reduced Loneliness." *Cyberpsychology, behavior and social networking* vol. 19,9 (2016): 551-6. doi:10.1089/cyber.2016.0151

¹⁰ Chopik, William J. "The Benefits of Social Technology Use Among Older Adults Are Mediated by Reduced Loneliness." *Cyberpsychology, behavior and social networking* vol. 19,9 (2016): 551-6. doi:10.1089/cyber.2016.0151

This year, MIRA provided 3 informational sessions throughout with over 80+ older adults, caregivers and service providers in attendance at each event. These events brought attention to important topics such as: Women and Strokes, Swallowing Difficulties, and Understanding Anxiety and Depression.

RESTORING JOY THROUGH COMMUNITY CARE



After two strokes left Jerry unable to walk, he could not return to his third-floor apartment without an elevator. With support from Dixon Hall Seniors Services, he moved into an accessible apartment and received essential supports, including Wheel-Trans, a motorized scooter, and in-home care, helping him regain independence.

After two additional strokes and an extended hospital stay, Jerry returned home facing new daily challenges and increased isolation. In 2025, he reconnected with Dixon Hall, where Meals on Wheels, volunteer visits, and Adult Enrichment and Wellness activities helped him rebuild his health and social connections.

Jerry credits Dixon Hall with saving his life and restoring his joy. His mobility and well-being have improved, he swims regularly at the Wellesley Community Centre, and he has built lasting friendships through Dixon Hall, where he is now a familiar and welcoming presence.



CHILDREN & YOUTH SERVICES

In Downtown East Toronto, children, youth, and families navigate interconnected barriers including poverty, limited access to culturally responsive opportunities, community violence, and gaps in safe spaces for learning, recreation, mentorship, and belonging.

Dixon Hall's Children & Youth department offers a continuum of support that build meaningful change for over **1000 children, youth**, and their families each year:

- Growing Up Healthy Downtown supports 60 families with children ages 0 to 6 by offering workshops focused on healthy meals, positive parenting, social skills development, and family well-being.
- Summer Camp, March Break Camp, Leadership Camp, Summer Day Camp, Summer Slam give children ages 4 to 17 opportunities to develop leadership, social skills, and create positive memories in a safe and supportive environment.
- Mentoring for Violence Prevention supports youth through team-based sport to engage young people in conversations about real-life issues, safety, and seeking support.
- The Education and Community Partnership Program (ECP) helps students strengthen attendance, earn credits, and stay connected to learning and graduation pathways.
 - 15 students who were not previously on track to graduate earned 95 credits in total to put them on track to graduate.
 - 75% of students in ECP increased school attendance.
 - 8 students enrolled per year.



BUILDING LEADERSHIP OUT OF COMMUNITY KIDS (BLOCK)



Building Leadership Out of Community Kids (BLOCK) is a multi-faceted approach to supporting youth and their families, addressing immediate needs (meals, safety, support) while fostering longer-term growth (skills, leadership) in a culturally responsive environment.

- **Over 300 youth** reached through BLOCK, connecting young people with one on one support, and opportunities to lead, grow, and thrive
- **215 youth** completed individualized case plans
- **190 youth** achieved their quarterly goals
- **60 youth** secured employment or paid leadership development opportunities
- **45 youth** were supported in returning to school
- **80% are of youth** are actively involved in leadership groups
- **85%** demonstrated improved school attendance through program engagement
- **80% of youth** participated in BLOCK for 10 months or longer

Through BLOCK youth receive mentorship and counselling to create a wraparound support system to empower youth and address obstacles.

One to one support from a youth worker' had the highest involvement among youth.

"Honestly, she [youth worker] is like a sister to me...She understands me a lot as well, and she motivates me to do certain things. She helped me a lot with my high school because I feel like if she didn't help me, I wouldn't have been able to pass as much as I am right now. And also, my mom loves her, you know, she's honestly just a part of the family to be honest."

MUSIC SCHOOL

CREATIVITY,
BELONGING, AND
YOUTH OPPORTUNITY



Since 1978, Dixon Hall Music School has provided essential space for young people to develop self-expression, discipline, focus, and belonging.

By offering accessible, high-quality music education for children and youth in Downtown East has offered lessons in music theory, ear training, rock band, orchestra, and more than 20 disciplines.

Through accessible music education, students find more than instruction: they find a community where creativity, confidence, discipline, and belonging can grow together.

100% of Grade 12 students at Dixon Hall Music School graduate high school

Nearly 1 in 4 students at the Music School come from a family with an annual income below \$20,000

11,512

lessons offered throughout the year

284

lessons offered per week on average

350

students engaged in Music Lessons

"Music influenced where I am today, and how I love my life. I believe in myself and I know I have a lot of discipline. I had a lot of confidence as a kid; I took my grade 8 theory exam when I was quite young. I really appreciate music and how it's shaped who I am as a person."

— Elizabeth, Music School Graduate and current University of Ottawa student

VOLUNTEERS

Dixon Hall's volunteers are at the heart of meaningful change across our communities. Whether delivering Meals on Wheels, supporting food programs, mentoring youth, assisting with community events, or helping seniors remain connected and independent, volunteers extend the reach and impact of our services every day.

As community needs continued to grow throughout 2025-26, volunteers played a vital role in ensuring people across Downtown East Toronto could access food, housing supports, recreation, social connection, and opportunities to thrive. Together, their time, compassion, and commitment helped build programs across seniors services, food security initiatives, children and youth programming, housing supports, and community engagement activities.

1,764

volunteers contributed over 17,000 hours

MORE THAN A MEAL, A MOMENT OF CONNECTION

For more than seven years, Andrew Burrows-Trotman has volunteered with Dixon Hall's Meals on Wheels program, delivering meals through the COVID-19 pandemic, organizational changes, and every season in between.

His commitment is deeply personal. After a kitchen fire left his mother unable to cook safely, Andrew worried from thousands of miles away about how she would maintain a healthy diet. When she began receiving Meals on Wheels, the visits quickly became one of the highlights of her day.

"When I came home for the holidays, I realized it wasn't just about the food," Andrew says. "My mother would light up when she heard the knock at the door. Those few minutes of conversation became part of

her routine. It reminded me that we're all hungry for connection, especially when we're isolated."

Seeing the difference those visits made inspired Andrew to volunteer himself. Over time, each route has deepened his understanding of the city and the people who call it home.

"Every route feels like its own anthology," Andrew says. "Every door opens onto a different life. Even after all these years, delivering meals still hasn't lost its sense of discovery."

For Andrew, Meals on Wheels is a reminder that stronger communities are built when people remain connected across cultures, generations, and income levels.

A HEARTFELT THANK YOU TO OUR DONORS

\$100,000 to \$999,999

An Anonymous Fund
at the Jewish Foundation
of Greater Toronto
Michael Higgins
Foundation
The Azrieli Foundation
The Sprott Foundation

\$25,000 to \$99,999

Bank of Nova Scotia
Jean And Ray Goodier
Kazanijan Family
RBC Foundation
Suzanne Labarge
TD Bank Group
The Maestro Foundation
The Ontario Trillium
Foundation
The Slaight Family
Foundation

\$10,000 to \$24,999

Anonymous (1)
Anonymous (2)
Anonymous (3)
Catherine and Maxwell
Meighen Foundation
Clark Family Foundation
Food Squad
G Scott Paterson
Foundation
Gail and Robert Drummond
and Dorrance
Greater Toronto Apartment
Association (Charitable
Foundation)
JCIC Asset Management
Inc
Marie Day Laufer
Michael Dunn
Scott Bell
The Daniels Corporation
The Hope Charitable
Foundation
The Silver Hotel Group,
Ruparell Foundation
The William And Nona
Heaslip Foundation

\$1000 to \$4999

1001133926 Ontario Ltd
1832 Asset Management
L.P.
Adrian Macdonald
Alison Booth
Alison LaRocque
Amanda Alvaro
Ann Dunlop
Anne Davies
Anonymous (1)
Anonymous (2)
Anonymous (3)
ARIL Society
BCTI
Benevity
Bill Morneau
Blake Murray
Blake Murray Professional
Corporation
Bruce Stratton
Carmen Woo
Carol Duffy
Catherine Graham
Catherine Nicolaou And
John F Keating
Christina Jackson
Christine Chow
Clench House Foundation
Darren Cooney
Dave Mun
David Fingold
Derek Williamson
Dina Davies
Don DeBoer
Donna Meyers
Elspeth Heyworth
Bursary Fund at Toronto
Foundation
Estate Of Donald Bruce
Adams
Fiona Rydholm
Frederic Gosselin
Gerald Throop
GHS Resources Staffing
Inc
Gilbert Hurwitz
Gilbert's LLP
Gilles and Julia Ouellette
Gordon Currie
Hano Pak
Harry A. Newman Memorial
Foundation
HealthCare Excellence
Canada
Ian Robinson
Janet Lambert
Janet Lin
Jill James
John & Chantal Graham
John Kipphoff
John Spencer Lanthier &
Diana Bennett
Judith Malkin
Karen Smiley
Katie Chu
Kelly Ford

Kent Bonsma-Fisher
Klabb Studios
Leona Lowe
Liam Elliott
Liberty Mutual
Lisa Balfour Bowen
Lynne Howarth
Mantella Corporation
Marc Walker
Martyn Stollar
Mary McDougall Maude
Matthew Carroll
Mercedes Watson
Michael Chow
N. James Swan Memorial
Scholarship Fund
Nancy Riley and Blake
Murray
Nicholas Reed
Paliare Roland Rosenberg
Corporation
Patricia Jackson
Patrick Kabuye
Patrick Moran
Patterson And Patricia
Hume Foundation
Paul and Kaye Beeston
Pawliw-Fry, JP
Philip Bolton
RBC
Richard & Donna Ivey
Rivette Herzig
Robert J Foster
Ronald Harris
Rosedale United Church
Ross Winter
Ruth Preston
S.I. Systems
Salima Moosa
Scott Amery
Section Architects Ltd
Susan Bartlett
Susan Parks
Suzanne Gossage
Terco Construction Ltd
The Hermant Family
Foundation
The Holgan88 Foundation
The Rossy Foundation
Vivien Dzau and Daniel
MacIntosh
Wayne Fraser

\$500 to \$999

1789153 ONTARIO
3030 Music Group Ltd
Abhishek Sinha
Abi Estifae
Ann M. Hutchison
Annelies Weiser
Anonymous (1)
Anthony & Patricia Minard
Antonio A. Campea
Barbara Thompson
Blair Marrett
Bob And Lauren Crawley
Cameron Scrivens
Candace Baldwin
Chris Ram
CHUM Charitable
Foundation
Colin and Ann Lambert
Danielle Szandtner and
John Fox
David Amos
David Whitehouse
Devin Taylor
Genevieve Eccleston
Gerald Crowell
Gillian McArdle
Glen Defreitas
Grant Buchanan
Heather Ann McConnell
Heather McAllister
Hugh Garner Housing Co-
Operative Inc
Jake Murray
Jean-Marie Heimrath
Jeremy Lucas
Jeremy Vincent
Joanne Bee
John Murtaugh
John Sanford Moore
Joy Sayers
Julia Harris
Laura Spaner
Long View Systems -
Toronto
Lorraine Noble
Mandarin Charitable
Foundation
Marilou Knowles
Marilyn Jackson
Mary Jane Heintzman
Melissa Wong
Michael Nally
Michael O'Neill
MNP Digital Inc
Patricia Arsenault
Patrick Gossage
Paul Knight
Rajat Kumar
Robert Brien
Robert Tedford
Ronald Hume
Ruth Tamari
Sam Evangelista
Sandra Badgley
Seamus Clarke
Sebastian DeWitt

Shimki Chowdhury
Stewart Borden
Vicky and Erik Koudstaal
Vivien Dzau and Daniel
MacIntosh
Zachary Tucker-Abramson

In Kind Donors

Abarquez Group Inc
Adam Macciocchi-Lancia
Aesop
Ana Pascos - Portrait Artist
Aon
Arterra Wines Canada
Artisan MRKT
Artists Play
Bargains Group
Baskits Inc
Benjamin Moore
Bennett Jones LLP
Blaque Wellness
Bloomington Downs Golf
Club
Blundstone Canada
Bonjou Beauty
Bright Health Co
Caravel Law
Chef Jagger Gordon
Classic Juice Co
Corby Spirit And Wine
Cottage Springs
Daniel et Daniel
Dean Davidson Canada
Eadrey Foods
El Mocambo
Erica & Pietro Adamo
Fairmont Royal York
Fancy Face
Fiesta Farms
Formula Fig
Four Seasons Hotel
Four Seasons Resort
Gay Gooderham
Heaps Estrin Team
Hilton Downtown Toronto
Holistic Connection
Hush
Jane Salter
Janet Lambert
Jerome Art
JUSTB Salon
KANDL Artistique
Kanvas
Kattar
Kawartha Dairy Limited
Kids Upfront
KJ Harrison Investors
Klabb Studios
Laderach
Lagostina Canada
Lalique
Lindt
Little Canada
Longos
McCaughey Consumer

Products Management Inc.
Medcan
Michelle Vella Art
Mike Hammer
Mirvish
MLSE Foundation
Moet Hennessy Brands
Mr. Daniel Megly
Mr. Dave Mun
Mr. Janitorial Supplies
Mr. Scott Bell
Nordic Tipis Canada
Olga Hutsul Photography
Othership
Paradisus Rio De Oro
Park Hyatt Toronto
Po-An Tsai
Radisson Blu Toronto
Downtown
RX Music
Saje Oakville
Sefonias Catering
Shop Up A Notch
Small Wine Makers
Sofitel Los Angeles
Sony Music Entertainment
Canada Inc.
Soulpepper Theatre
Company
Starr Insurance And
Reinsurance Ltd
Strong Pilates
Sweat And Tonic
The Slaight Family
Foundation
Toronto Symphony
Orchestra
United Craft Inc
Urban Fare Catering Inc
WestJet
Wireless Systems
Solutions Inc
Yip Fitness

ORDER OF DIXON HALL OF FAME



The Order of Dixon was created on Dixon Hall’s 80th Anniversary to recognize those who have made outstanding voluntary contributions that have impacted the life and work of Dixon Hall. Since 2009, the Agency has annually selected deserving candidates to receive Dixon Hall’s highest honour, and recipients are recognized by the Board at the Annual General Meeting. **The Order of Dixon’s Hall of Fame is an honour roll of exceptional voluntary service.**

2025

Suzanne Labarge
Scott Bell
Sarah Kazanjian
Jake Kazanjian
Juliana Sprott

2023

Don DeBoer

2021

Rod Bolger
Monty Hanson
Fredrick Campbell

2020

Leona Lowe
Joan Savage

2019

Jean Alleyne
Marie-Paule Houle
Thomas Chan
Mitchell Cohen
Julianna Critchley
Patricia Woolner

2018

Alex Hahn
John Henderson
Richard Mak

2017

Darren Cooney
Carine Chan
Arthur Gray
Leonard Chimienti
Pam McConnell
Nicholas Volk

2016

Bob Rae
Elliott Jacobson

2015

Allan Ireland
Susan Kaufman
Kate Stark

2014

Vivien D’zau
Charlie Witherell

2013

Pat McNamara
Lily Szetol

2012

Gordon Henderson
Robert Heyding

2011

Pat Bearclaw
Peter Halsall

2010

Pat MacKay
Barbara Volk

2009

Neil Clarke
Barbara Dixon
Patrick Gossage
Bill and Cathy
Graham
Steve Hudson
Tony Minard
Robert Patillo
Ada Slaight
Gary Slaight

YEARS OF SERVICE

Dixon Hall gratefully acknowledges our Staff with more than 10 years of service, with sincere thanks for being instrumental in achieving our mission and vision.

40 Years

Benoit, Carmen
Thompson, Veronica

30 Years

Consalvo, Nancy
Slater, Kenneth
Jeffers, Anne
Chow, Christine

20 Years

De La Barrera, Dinath
Gomes, Ana
Mckitrick, Robert
Bautista, Tessie
Garcia, Angelito
Javaid, Khalid
Jeschkeit, Laura
Stainthorpe, Darrin
Neems, John
Gaudet, Jill
Paynter, Victorine
Alipour, Sima
James, Tracy

Baranosky, Randal
Snodgrass, Chris
Tonka, George
Barkhordar, Jalal
Farquharson, Charmaine
Yousefy, Moosa
Bishop, Raymond
Sulit, Betty A.
Thompson, Sharon
Hanseer-Rizvi
Fathima Aqila

10 Years

Banasihan, Michelle D.
Bekzadeh, Salah
Jama, Zahra
Nguyen, Huong
Affroh-Konrad, Joyce
Brown, Marsha
Shouly, Haydar

Guda, Thomas
Azeez, Denise
Brown-Simpson, Maxine
Nahar, Bilkis
Foster, Christine Mary
Williams, Orwell Valen
Binder, Philipp
Escobar, Pablo
Zhou, Weihong
Oprin, Gloria
Arefe, Azieb
Balogh, Szilvia
Gomes, Raymond
Stein, Harvey
Fuerth, Linda
Doyle, Ryan
Benito, Dina
Baldwin, Candace V.
Pelton, Lyssa
Nguyen-Tran, Clara

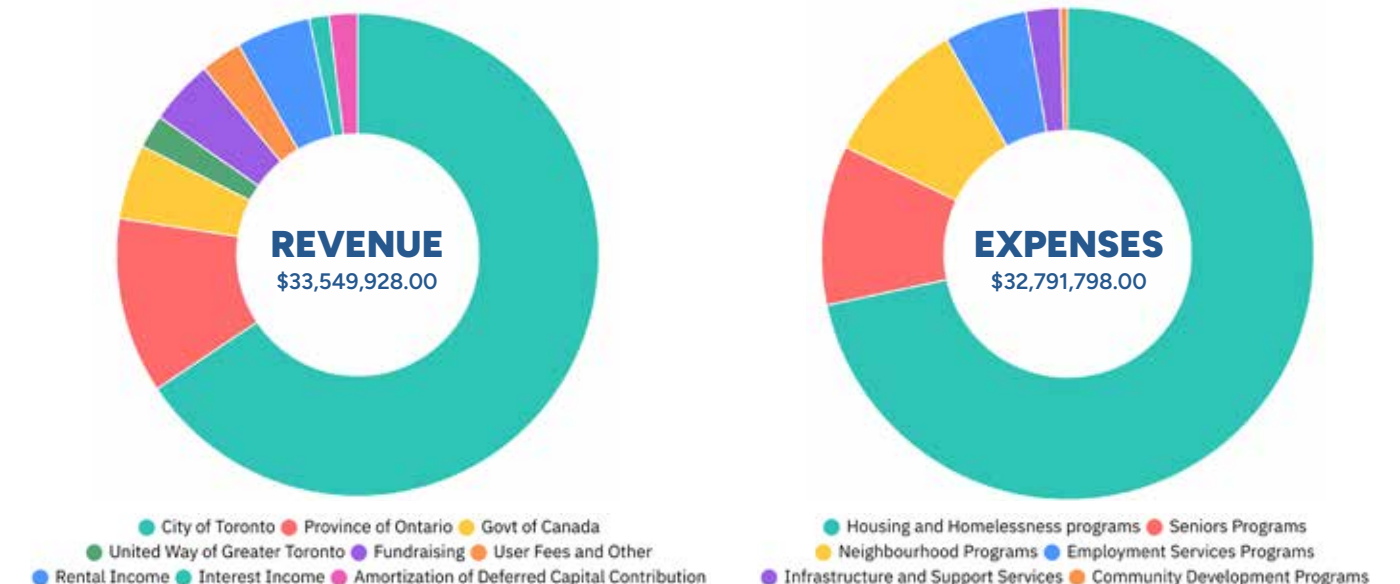


GIVING

Thanks to the loyalty of so many individual donors, corporations and foundations, and our important, enduring partnerships with government, the United Way of Greater Toronto, and the Trillium Foundation, Dixon Hall maintained its operations and community programs and services in the waning months of the pandemic. The Financial Summary above demonstrates how donors invested in Dixon Hall, and how Dixon Hall used those funds to support a broad spectrum of services, residents and needs.

Dixon Hall continued to run appeals through mail and online campaigns, including Giving Tuesday, the Holiday Appeal, Summer Camp, and Mother's Day. In addition, our in-person fundraising events, Dixonlicious, Walk and Roll, and Music for Life, were all highly successful and made a significant impact. Music for Life in particular showcased the exceptional talent of our Music School students while celebrating the lasting difference the School makes in Regent Park and the surrounding community.

FINANCIAL SUMMARY



WE GRATEFULLY ACKNOWLEDGE OUR GOVERNMENT FUNDERS

Canada

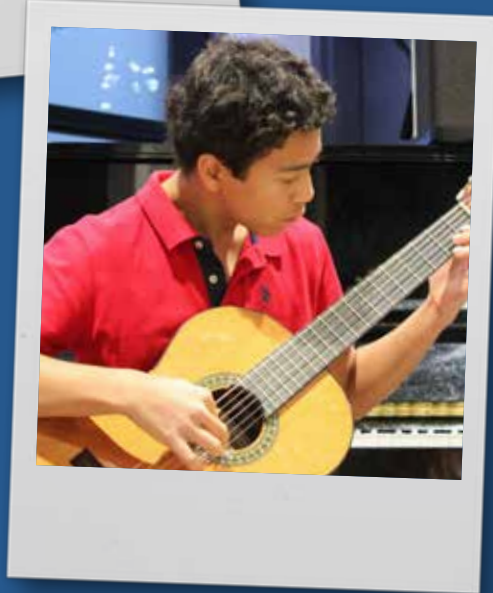
- Employment and Social Development Canada
- Immigration, Refugees and Citizenship Canada
- Public Health Agency
- Ministry of Public Safety and Emergency Preparedness
- Infrastructure Canada

Ontario

- Ministry of Children, Community and Social Services
- Ministry for Seniors and Accessibility
- Ontario Health
- Ministry of Infrastructure
- Ministry of Labour, Immigration, Training and Skills Development

Toronto

- Children's Services
- Community Services partnership (CSP)
- Housing Secretariat
- Shelter, Support & Housing Administration / Housing Support Services
- Toronto Employment and Social Services
- Public Health
- Social Development, Finance & Administration



DIXON**HALL**